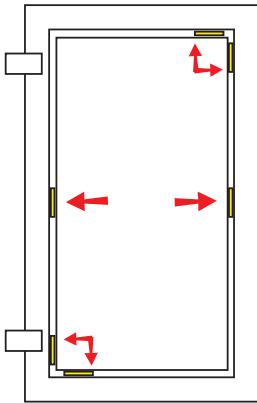


## How to toe and heel

Before you learn how to toe and heel a door or window it is important that you understand why you would need to need to do this and how toeing and heeling works.

Doors and windows are supported on one side of the frame by the hinges, but on the other (lock side) they have no support, causing them to drop over a period of time. The first indication of a dropped door may be a difficulty to lock the door/window, a gap at the top or the door/window rubbing on the bottom of the frame. Most of the time an adjustment of the hinges is all that is needed to re-align the door/window. However, if this does not cure the problem the only option is to toe and heel the door/window to bring it back in line with the outer frame.



### Simply follow these instructions...

The door or sash on the lock side should be raised to the desired height and squared up with the door frame. On the hinge side place the packers at the bottom corner, whilst on the lock side, the packers go at the top (opposite) corner - place a dab of silicone under the packers on the door sides to stop the packers dropping.

It is advisable to use a glazing shovel when lifting the glass or panel. The packers should be placed approximately 150mm from the edge of the frame.

### Delivery

All windows and doors ordered from Crystal are delivered *unglazed*. Products are delivered with an installation guide. If you have any queries please contact the Crystal office.