

Operation guide

THINK
PVC-U WINDOWS
DOORS AND
CONSERVATORIES
THINK
CRYSTAL



Tilt facility (top and bottom sashes)

The tilt facility is to allow the consumer to clean the outside pane of the sealed unit from within the property. On using the tilt facility, the window must be supported at all times until it comes to rest in the open position.

Ensure that the cam catch(s) are in the unlocked and open position. Lift the bottom sash up using the sash lifts say 10cm. On top of the sash there are two tilt knobs. Push both tilt knobs simultaneously inwards towards the middle of the window until they come to a stop and, whilst holding them, pull the sash towards you. Do not let go of the sash until it comes fully to rest and is supported in the open position by the side tilt restrictors.



Travel/child restrictors

A key is provided to operate the travel/child restrictors. Insert the key into the restrictor and turn it which will allow the restrictor to spring out.

Remove the key, carry out the above procedure with the other restrictor and store the key in a suitable location.

The bottom sash (if the cam catch(s) are in the open position) can be opened to allow ventilation, but it will not fully open.

To disengage the travel/child restrictors and allow full opening of the sash, press and hold the restrictor against the top sash and at the same time, insert and turn the key to lock.

Remove the key, carry out the above procedure with the other restrictor and store the key in a suitable location.

The restrictors will now be in the closed and locked position allowing full opening of the sash.

WARNING: *The travel/child restrictors have to be manually re-engaged each time the windows have been fully opened or put into the tilt mode*

To close the window, simply push the sash back towards the outer frame and the top sash. You will hear a 'click' as the spring loaded snap latches lock back into the outer frame. Once the tilt restrictors have been re-engaged, the window can be moved up or down as required.

To allow the top sash to tilt for cleaning purposes, the bottom sash must be put into the tilt mode first. Refer to the notes above.

Pull the top sash down using the ring pull(s) fitted to the sash for say 10cm.

WARNING: *Failure to support the window opening could result in the restrictors being permanently damaged*

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Sash opening/closing

The cam catch lever(s) needs to be positioned in the open position. If locking cam catch(s) are fitted, insert the key and turn to lock or unlock. Remove the key and store in a suitable position.

The sashes must be opened and closed by using the sash lifts/ring pull(s). On no account must the sashes be opened and closed using the external Georgian bars (if fitted). The Georgian bars are a decorative feature only and it is possible that they could become loose or even fall off if used to open and close the sashes.

WARNING: If the Georgian bars are used as a means for opening and closing sashes, no warranty will be given and any remedial site visits will be chargeable



Cleaning

The windows should be cleaned using warm soapy water. On no account should abrasive or solvent based cleaners be used on the window.



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